

windoware

HOW TO CARE GUIDE

Caring for your Windoware furnishings is imperative to prolonging the life of your blinds after installation. Take a look at our tips and tricks, ensuring your window furnishings remain looking just as good as the day you bought them!



AUSTRO WOOD AND WOODSCAPE BLINDS



REGULAR MAINTENANCE

Austro Wood Blinds are not recommended for use in overly wet or humid areas, and due to the weight of the blinds, these are designed to be kept down and tilted for light and privacy control. Lifting these up and down each day wears out the inside mechanism and the lift cords will eventually fray. If the blind is to be lifted, the bottom rail should be supported by hand. This is to avoid strain on the blind which may wear out the mechanism.

The best way to remove any dust is to open the slats and run a microfiber cloth or feather duster along each slat individually. Alternatively, you can purchase specified Venetian blind dusters that have multiple rolls that slide between the slats for ease of cleaning.

TOUGHER STAINS

Authentic wooden blinds don't like any form of moisture, and if your blinds need more than just a dust, you can use a slightly moist cloth. If you find any standing residue on the blind, quickly wipe dry with a soft cloth.

Be sure to utilise the cord cleat/cord tidy to prevent cords hanging loose and posing any child safety risk.



AUSTRO WOODLOOK AND MIKRONWOOD BLINDS



REGULAR MAINTENANCE

Black Austro WoodLook and Raven MikronWood blinds are not recommended for hot/north facing environments. Due to the weight of the blinds, these are designed to be kept down and tilted for light and privacy control. Lifting these up and down each day wears out the inside mechanism and the lift cords will eventually fray. If the blind is to be lifted, the bottom rail should be supported by hand. This is to avoid strain on the blind which may wear out the mechanism.

The best way to remove any dust is to open the slats and run a microfiber cloth or feather duster along each slat individually. Alternatively, you can purchase specified Venetian blind dusters that have multiple rolls that slide between the slats for ease of cleaning.

TOUGHER STAINS

Faux Wood Blinds are not susceptible to water damage, therefore to remove any stubborn dirt/grime etc., get a bowl of lukewarm water with a small amount of dish detergent (ensure this isn't acidic in any way), dip the cloth in the bowl of water, give it a ring out to remove excess water and wipe each slat individually.

Be sure to utilise the cord cleat/cord tidy to prevent cords hanging loose and posing any child safety risk.



ROLLER BLINDS



Blockout, Blackout, Translucent, Sunscreen, and Sheer

REGULAR MAINTENANCE

For these blinds, you can adopt the following strategies to remove any unwanted dirt/dust. If you're removing surface dust, then you can use a vacuum with a brush attachment, duster, or a soft cloth. This method is perfect for regular maintenance. Try and avoid using coloured cloths if the blind material is pale pastel, cream or white as this may leave coloured fibres behind.

TOUGHER STAINS

For tougher stains, you can use a bucket of lukewarm soapy water to dunk your cloth into, before wringing it thoroughly and wiping the marks away. However, test an inconspicuous area with mild detergent prior to spot cleaning. If your blinds are slightly damp, allow them to dry fully while hanging before retracting them again.

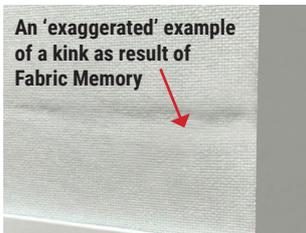
A reminder to never use abrasive products or solvent/industrial based cleaners.

CHAIN OPERATION RECOMMENDATIONS

Pull the chain in a vertical direction whilst standing in front of the chain; do not pull the chain across the body of the blind as this will increase the risk of friction on the fabric edge which will cause the fabric to fray.

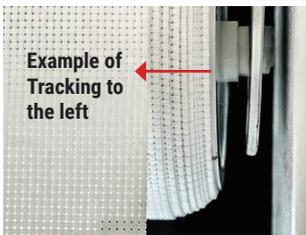
Be sure to utilise the chain tensioner to prevent chains hanging loose and posing any child safety risk.

POSSIBLE CHARACTERISTICS OF ROLLER BLIND FABRICS



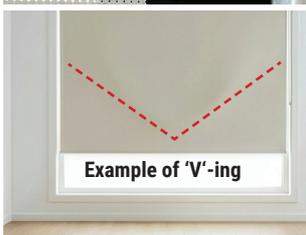
An 'exaggerated' example of a kink as result of Fabric Memory

FABRIC MEMORY: All fabric has memory which is normal. This may present itself when roller blinds have been up for a period of time i.e. throughout the day. When the blinds are then lowered there may be a horizontal indentation across the fabric where the blind has been rolled up. This will drop out once the blind has been lowered for a period of time i.e. overnight. There is no functional fault with the fabric.



Example of Tracking to the left

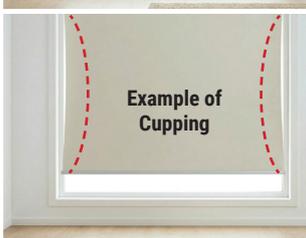
TRACKING: Blinds may track left or right which is simply the fabric moving laterally. This may occur as a result of many variables including but not limited to, bracket placement, room temperature and humidity, mis-use. If you notice your blinds tracking, contact the retailer as soon as possible to prevent the blinds becoming damaged and irreparable."



Example of 'V'-ing

'V'-ING & CUPPING

Roller blind fabric can vee or cup, interrupting visual aesthetics. It is absolutely normal and will not affect the functionality of the blind. The appearance is that the fabric is not sitting perfectly flat and this is the case in every roller blind as fabric is not a static entity.



Example of Cupping

The effects of this phenomenon is further exacerbated by light source and orientation in some environments and on occasion size enhances this effect.



HONEYCOMB BLINDS



Translucent and Blockout

REGULAR MAINTENANCE

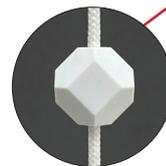
Regular maintenance of your honeycomb blinds is imperative. To remove dust and dirt, use a vacuum with a brush attachment, or a microfiber cloth. Ensure that all stains are removed immediately. If dust and bugs make their way into the honeycomb blind pockets, you can blow dirt/debris/bugs with a hairdryer on cool. Alternatively, you can use a can of compressed air, just put the straw into the honeycomb and spray out anything inside.

BLIND OPERATION RECOMMENDATIONS

On particularly large blinds, when the blind is to be lifted, support the bottom rail by hand. This is to avoid strain on the blind cords.

To operate the blind, the single cord (after the cord splitter) should be used when lifting the blind. Do not pull the cords that feed through the blind, to pull the blind up.

NEVER pull the cord ABOVE this 'Cord Splitter'



Bottom 'Cord End' (You CAN pull the cord between this and the 'Cord Splitter')



Use the cord to fully lift and lower the blind, do not simply unlock the blind and let it drop freely. The cord must be used to guide the blind fully up and down.

Please allow the blind to settle over the course of a week. The blind may drop a little over time as it settles into position. Be sure to utilise the cord cleat/cord tidy to prevent cords hanging loose and posing any child safety risk.

